

Refund Policy

1. Introduction

At ABP, we are committed to providing high-quality training and education services to our valued students. This refund policy outlines the terms and conditions under which refunds may be issued for our courses.

2. Refund Eligibility

2.1 Course Cancellation by ABP: If we cancel a course for any reason, a full refund will be issued to all registered participants.

2.2 Student Withdrawal:

2.2.1 Refund requests must be submitted in writing to information@abpbd.org before the course commencement date.

2.2.2 The following refund percentages will be applied based on the timing of the withdrawal request:

2.2.2.1 More than 14 days before the course commencement: 100% refund.

2.2.2.2 7-14 days before the course commencement: 50% refund.

2.2.2.3 Less than 7 days before the course commencement: No refund.

3. Refund Process:

3.1 Refund Request Submission:

3.1.1 All refund requests must be submitted in writing to information@abpbd.org.

3.1.2 The request must include the participant's full name, course details, and a brief explanation of the reason for the refund.

3.2 Refund Approval:

3.2.1 Refund requests will be reviewed within 14 days of submission.

3.2.2 Approved refunds will be processed using the original payment method.

4. Non-Refundable Fees:

4.1 Application Fees: Application fees are non-refundable.

4.2 Transaction Processing Fees: Transaction Processing fees are non-refundable.



5. Transfers:

5.1 Course Transfers: Participants may request a transfer to another course prior to course commencement, subject to availability and approval. Transfer requests must be made in writing to information@abpbd.org.

ABP reserves the right to amend this refund policy as necessary.